



## Position Vacant 2019

Department: Job title:

### PRESENTATIONS & WILD EXPERIENCES

# ANIMAL TRAINING, PRESENTATIONS & ENCOUNTERS OFFICER PART TIME

#### Applications open:

#### THURSDAY 12TH SEPTEMBER 2019

Currumbin Wildlife Sanctuary (CWS) is a not for profit organisation located on the Southern end of Gold Coast. We are the largest attraction within the National Trust of Australia (Queensland) portfolio and feature a vibrant and varied collection of Australian Wildlife and Non-Native Exotics located just one block back from beautiful Currumbin beach.

Currumbin Wildlife Sanctuary is currently seeking an energetic individual to join both the Presentations department and Wild Experiences team. The Presentations Department holds responsibility for the design, production and delivery of our daily animal based shows to educate, entertain and delight our guests. The Wild experiences team sell and deliver unique guest encounters and photographic opportunities with our amazing wildlife. These departments work very closely together and both require an experienced animal trainer & presenter with excellent husbandry, training & conditioning and customer services skills.

#### Position details & duties

This role will require you to work across two departments and deliver engaging, entertaining and professional performances at our shows and also as host of our animal encounters. This role is a unique opportunity to contribute to revenue generation through promoting and selling our animal encounters, delivering these special experiences to guests and to train and care for the animals involved.

- Hosting small to large group presentations, participating in wildlife photo sessions & assisting with show productions.
- Utilising your animal training skills and guest engagement expertise to promote and perform daily oneon-one animal encounters, whilst meeting daily photography and product sales targets.
- Delivering and presenting information about native and exotic wildlife to educate guests about animal conservation issues in a fun and friendly manner.
- This role will involve training/ conditioning wildlife and animal handling as well as animal husbandry, animal health, exhibit maintenance, keeper talks and other duties as required.
- This is a Permanent Part Time role working a minimum of 16 hours per week between the two departments. Work over all holiday periods will be required.
- This position will range from Monday to Sunday on a rotating roster. Pay and work conditions are under the Amusements, Events & Recreation Award 2010.
- This is an outdoor role in a non-smoking environment. Non-smokers are preferred.
- The successful applicant may be required to provide a satisfactory police check clearance.

#### Selection Criteria:

Essential:

- 1. Must hold Certificate 3 in Captive Animal Management.
- 2. Ability to deliver professional, entertaining, informative and engaging public performances, able to work from both scripts or deliver unscripted presentations to small groups of all ages & nationalities.
- 3. High level of energy, communication skills and teamwork skills.
- 4. Previous experience in training and care for animals with a strong working knowledge of operant conditioning.
- 5. A genuine reliable, flexible and positive attitude.
- 6. High standard of personal presentation required.
- 7. You must be able to work with a variety of native and exotic species including birds of prey, parrots, reptiles, and mammals.

#### Desirable:

- 8. Experience in tourism with a very high standard of customer service.
- 9. Cash handling and upselling experience
- 10. Knowledge of the attractions and products of Currumbin Wildlife Sanctuary.
- 11. Appropriate fitness to walk long distances, stand for long periods and ability to carry / support up to 10kg for a prolonged period.

#### How to Apply

Your application should include your resume plus a brief cover letter stating how you meet the Selection Criteria. Please email your application to this email address: <u>employment@cws.org.au</u> Thank you.