

Position Vacant 2019

Department:	PHOTOGRAPHY
Job title:	KOALA HANDLER – CASUAL
Applications open:	THURSDAY 09TH MAY 2019

Currumbin Wildlife Sanctuary (CWS) is located on the Southern end of Gold Coast. We are the largest attraction within the National Trust of Australia (Queensland) portfolio and feature a vibrant and varied collection of Australian Wildlife and Non-Native Exotics located one block back from beautiful Currumbin beach.

The Koala Photos team are currently seeking a bright, cheerful and energetic Koala Handler to join the team. The Koala Photos department plays a very important role within the Sanctuary. It is a key commercial department that has the purpose of allowing our visitors the rare experience of holding a koala. It is an animal experience only permitted within 2 States in Australia; Qld and S.A. The team members here must not only give the highest priority to animal welfare, but must also be Ambassadors for the cause of Koala habitat conservation, plus be very effective customer service stars in a busy work environment, making sure every visitor has a memorable and amazing experience – so each visitor will also become a conservation champion.

Position details & duties

This position is a combined koala handling and commercial role, requiring a commitment to willingly interact with visitors to promote the koala encounter experience and to be strongly involved in the selling of the experience.

- Duties for this role includes, but not limited to; animal husbandry, animal care, exhibit maintenance, keeper talks and other duties as required
- This casual position will range from Monday to Sunday on a rotating roster. Working hours will range between 07:30am – 17:30pm.
- 7 day per week availability is required, plus availability over weekends and holiday periods.
- Pay rate and conditions are under the Amusements, Events & Recreation Award 2010.
- Preferred start date is ASAP.
- Non-smokers preferred.

Selection Criteria

1. You must be a people-person. You will require natural ability to transform each visitor interaction into a positive & friendly experience and be comfortable to promote NT-CWS strong affiliation with conservation and wildlife awareness and activation.
2. Must hold or be studying a Certificate 3 in Captive Animal Management.
3. Proven experience with handling wildlife is highly desirable.
4. Has ability and willingness to generate retail sales, with ability to up sell and reach sales targets.
5. Has a professional standard of personal presentation and customer service.
6. Works well unsupervised, shows initiative in problem solving & demonstrates a 'Can-Do' attitude.
7. Must have availability to work over weekends, public holidays and school holidays.
8. Ability to work comfortably with visitors of all nationalities is essential.
9. Must be prepared to work in an outdoor environment, in all weathers, in a standing role. Must be strong and have fitness to lift, twist and carry up to 10kg essential.
10. Non-smokers are preferred.

How to Apply

Your application should include your resume plus a brief cover letter stating how you meet the Selection Criteria. Please email your application to this email address: employment@cws.org.au.
Thank you.