

## Position Vacant 2018

<b>Department:</b>	<b>FOOD &amp; BEVERAGE</b>
<b>Job title:</b>	<b>FOOD &amp; BEVERAGE ATTENDANT – CHINESE SPEAKING</b>
<b>Applications open:</b>	<b>FRIDAY 16<sup>TH</sup> NOVEMBER 2018</b>

Currumbin Wildlife Sanctuary (CWS) is located on the Southern end of Gold Coast. We are the largest attraction within the National Trust of Australia (Queensland) portfolio and feature a vibrant and varied collection of Australian Wildlife and Non-Native Exotics located one block back from beautiful Currumbin beach.

Currumbin Wildlife Sanctuary is currently seeking a fast, friendly and fun hospitality professional to join our dedicated Food & Beverage Team. The successful applicant will be someone that is able to speak both English and Mandarin to deliver energetic, friendly & courteous customer service. The successful applicant will be someone that is committed to delivering high levels of customer service within a Hospitality or Tourism environment. If you have at least one year's food & beverage experience and a positive approach to your work, please submit your resume for this role. NT-CWS offers a truly unique work environment, surrounded by bushland and Australia's native wildlife.

### **Details about this Position:**

- Provide a warm, friendly and welcoming style of service to all guests.
- This is a fast paced role providing friendly food & beverage counter service, basic food preparation and assisting with in park events.
- The role will include cleaning duties such as table clearing, ensuring counter areas are well presented and refreshed & assisting with dish room duties as required.
- Maintain standards of hygiene for food handling and presentation.
- Promote a safe workplace by recognising hazards and promoting general WHS practises.
- Barista and RSA skills would be considered an advantage.
- Full availability over Qld and NSW School Holiday periods is essential.
- This is a casual position with hours of work ranging from Monday to Sunday on a rotating roster. We cannot guarantee hours, but expect weekly hours to range from 10 – 24 hours.
- Pay and work conditions are under the Amusements, Events & Recreation Award 2010.
- The successful applicant may be required to provide a satisfactory police check clearance.
- You must be comfortable working in an outdoor environment that includes birds and reptiles.
- Non-smokers are preferred.

### **Selection Criteria:**

1. Previous experience in a customer service role, ideally within a Fast Food, cafe or restaurant establishment.
2. Excellent level of spoken Mandarin and English is essential.
3. Barista experience is desirable but not essential.
4. A current QLD Responsible Service of Alcohol (RSA) Competency Card/Certificate is essential or willingness to obtain.
5. Hours of work: Hospitality hours - availability required between 7.00 a.m. – 9.00pm over 7 day roster.
6. Must have a genuine commitment to Food Safety, hygiene standards and Workplace health and safety.
7. Must be self-directed with excellent time management and ability to work calmly under pressure.
8. Able to show initiative and demonstrate a flexible approach to work is essential.
9. Excellent customer service skills, including cash handling and up-selling ability.
10. Flexible approach to work, as this position will involve working across different outlets and different work teams within the Food & Beverage and Events department.

### **How to Apply**

Your application should include your resume plus a brief cover letter stating how you meet the Selection Criteria. Please email your application to this email address: [employment@cws.org.au](mailto:employment@cws.org.au).  
Thank you.