

Position Vacant 2018

Department: FOOD & BEVERAGE
Job title: FOOD & BEVERAGE BARISTA – CASUAL
Applications open: TUESDAY 17th JULY 2018

National Trust of Australia (Queensland) - Currumbin Wildlife Sanctuary (NT-CWS) is currently seeking an enthusiastic, friendly, and professional individual to join our Food & Beverage/Events team. Here at NT-CWS we deliver a fast paced, high volume food & beverage experience, always in combination with excellent customer service to all our visitors, both domestic and international. The successful applicant will be someone that is able to provide friendly and efficient service to our guests to ensure their time with us is memorable.

Key position details & duties

- Provide a warm, friendly and welcoming style of service to all guests.
- This is a fast paced role providing friendly food & beverage counter service, basic food preparation and assisting with in park events.
- The role will include cleaning duties such as table clearing, ensuring counter areas are well presented and refreshed & assisting with dish room duties as required.
- Maintain standards of hygiene for food handling and presentation.
- Promote a safe workplace by recognising hazards and promoting general WHS practises.
- Barista and RSA skills would be considered an advantage.
- Full availability over Qld and NSW School Holiday periods is essential.
- This is a casual position with hours of work ranging from Monday to Sunday on a rotating roster. We cannot guarantee hours, but expect weekly hours to range from 10 – 24 hours.
- Pay and work conditions are under the Amusements, Events & Recreation Award 2010.
- The successful applicant may be required to provide a satisfactory police check clearance.
- You must be comfortable working in an outdoor environment that includes birds and reptiles.
- Non-smokers are preferred.

Selection Criteria:

1. Previous experience in a customer service role, ideally within a Fast Food, cafe or restaurant establishment.
2. A current Qld Responsible Service of Alcohol (RSA) Competency Card/Certificate is essential or willingness to obtain.
3. Hours of work: Hospitality hours - availability required between typically 7.00 a.m. – 9.00pm over 7 day roster. Own transport may therefore be required.
4. Barista experience is desirable but not essential.
5. High standard of personal presentation and communication.
6. Excellent customer service skills, including cash handling and up-selling ability.
7. Flexible approach to work, as this position will involve working across different outlets and different work teams within the Food & Beverage and Events department.
8. You must be a hardworking, friendly & cooperative person: a 'can-do' attitude is a key part of the job.
9. Must be self-directed with excellent time management and ability to work calmly under pressure.
10. Knowledge of the attractions of Currumbin Wildlife Sanctuary is desirable.

How to Apply

Your application should include your resume plus a brief cover letter stating how you meet the Selection Criteria. Please email your application to this email address: employment@cws.org.au.
Thank you.