

## WELCOME

### PURPOSE OF THIS MANUAL

The Star Gold Coast's Event Operations Manual aims to provide you with all the necessary information you require to plan your event and execute it successfully. It provides important details about The Star Gold Coast as well as our facilities and services including operating procedures and technical details.

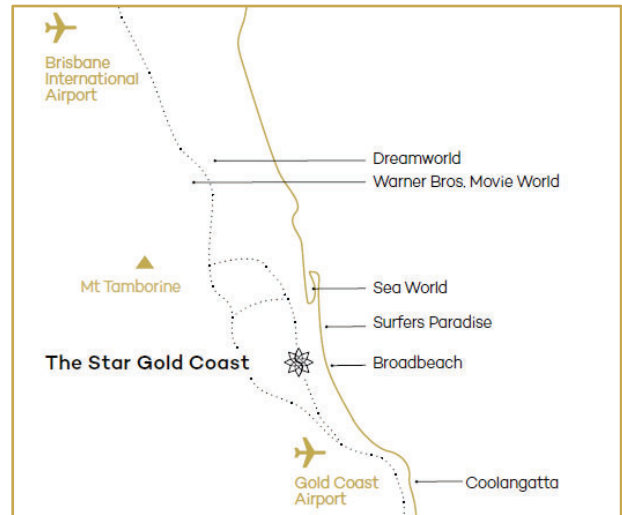
Please ensure that the standards and requirements that are set out in the manual are observed and met by themselves, all exhibitors, contractors, sub-contractors and event staff.

### UPDATES TO INFORMATION CONTAINED IN THIS MANUAL

The information in this manual is current at the time of print. For the most up-to-date details for your event, please be sure to refer to the documentation offered to you by your Sales Manager or Event Planner.

### LOCATION

The Star Gold Coast located in Broadbeach, we're just half an hour from Gold Coast Airport at Coolangatta, and a 90-minute drive from Brisbane.



### MAP (CASINO LEVEL)



Please refer to the following link for [full hotel map](#).



## CONTACT DETAILS

### Street address

1 Casino Drive,  
Broadbeach Island  
Broadbeach, QLD 4218

### Postal Address

PO Box 1515  
Broadbeach, QLD 4218

### General Enquiries

Phone: (07) 5592 8100  
Email: [stargc@star.com.au](mailto:stargc@star.com.au)

### Hotel – Star Grand, The Darling, Star Residences

Phone: 1800 074 344  
Email: [reservationsgc@star.com.au](mailto:reservationsgc@star.com.au)

### Star Club Enquiries

Phone: 1800 683 688

### Sales & Conference Enquiries

Email: [sales@star.com.au](mailto:sales@star.com.au)

### Theatre Hire Enquiries

Phone: 07 5561 0020  
Box Office Email: [thestargcbo@ticketek.com.au](mailto:thestargcbo@ticketek.com.au)

## ON-SITE PARKING

The Star Gold Coast offers paid undercover carparking to guests using the facilities; however parking availability is limited and cannot be guaranteed. We recommend that alternative modes of transport or parking options be considered. Parking fee's can be found at <https://www.star.com.au/goldcoast/about-us/locate-us>. Access is via Hooker Boulevard/Nerang-Broadbeach Rd, or the Gold Coast Highway and T E Peters Drive. Please note there is currently no access for oversized vehicles (over 1.95m) to park onsite.

Valet parking is available at \$65/day.

## PUBLIC TRANSPORT

### Catching the G:Link

With trams every 7.5 minutes weekdays and 10 minutes on the weekend (between 7am and 7pm), getting to The Star Gold Coast has never been easier. The closest stop is Broadbeach North and from there, a very easy stroll to The Star.

## TRANSPORT TO AND FROM GOLD COAST AIRPORT

**Taxi** – All taxis are on a metered system.

**Limousine** – Private transfer in a luxurious limousine sedan can be arranged and takes approximately 30 minutes. This can be applied to your room account and can be booked via our Concierge desk on +61 75592 8150

**Shuttle Bus** – Con-x-ion Airport transfers provide services to the Gold Coast, door-to-door and can be booked via their website [www.cxn.com.au](http://www.cxn.com.au) or by phone on +61 7 5556 9888

**Trankslink Bus** – Route 777 is a limited stop service, arriving or departing from Broadbeach South tram station.

## TRANSPORT TO AND FROM BRISBANE AIRPORT

**Taxi** – All taxis are on a metered system.

**Limousine** – Private transfer in a luxurious limousine sedan can be arranged and takes approximately 1 hour 15 minutes. This charge can be applied to your room account and can be booked via our Concierge desk on +61 75592 8150.

**Car Rental** – Gold Coast car hire is available with major companies including Avis, Budget, Europcar, Hertz and Thrifty. Most rentals can be picked up at the airport and are generally no older than 8 months, with air conditioning and automatic transmission. You must be at least 21 years of age and have a current driver's license in order to hire a care however an international license is not necessary.

**Shuttle Bus** – Con-x-ion Airport transfers provide services to the Gold Coast, door-to-door and can be booked via their website [www.cxn.com.au](http://www.cxn.com.au) or by phone on +61 7 5556 9888

**Train** – Air train to Helensvale station including transfer to the hotel and can be booked via our Concierge desk on +61 75592 8150

## OUTLETS

Here at The Star Gold Coast, we have several outlets in which your delegates can dine or wine at. From casual dining to five-star, there's a dazzling array of drinking and dining options for you to discover and enjoy.

Please see the following link for all dining and bars - <https://www.star.com.au/goldcoast/restaurants>

Opening hours are seasonal and subject to change. Please refer to the above website for current opening hours or to make a reservation.

